

## CLAIMS

What is claimed is:

1. A method of providing automated real estate services, comprising the steps of:  
providing a real estate kiosk that includes a real estate computer system coupled to a server, the real estate computer system automatically providing real property information to a potential buyer based on the potential buyer's indicated preference;  
5 providing an insurance kiosk that includes an insurance computer system coupled to the server, the insurance computer system automatically providing insurance information to the potential buyer based on the potential buyer's indicated preference; and  
providing a mortgage kiosk that includes a mortgage computer system coupled to the server, the mortgage computer system automatically providing mortgage information to the potential buyer based on the potential buyer's indicated preference.
2. The method of claim 1, wherein the real estate, insurance and mortgage kiosks are located at a retail shopping mall.
3. The method of claim 2, wherein the real estate kiosk is located in a common area of the retail shopping mall.
4. The method of claim 2, wherein the real estate, insurance and mortgage kiosks are located in a browsing area of a real estate store front.

5. The method of claim 4, further including the step of:  
providing Internet access in an Internet access area that is separate from the  
browsing area.

6. The method of claim 5, further including the step of:  
providing a virtual home tour in a virtual home tour area that is separate from  
the browsing and Internet access areas.

7. The method of claim 6, wherein the virtual home tour includes interactive views  
of at least one real property that is for sale.

8. The method of claim 7, wherein the virtual home tour includes interior, exterior  
and grounds views of at least one home that is for sale.

9. The method of claim 6, wherein the Internet access, browsing and virtual home  
tour areas are separated by partition walls.

10. The method of claim 1, wherein the real estate computer system audibly  
provides at least a portion of the real property information.

11. A real estate service system for providing real estate services, comprising:  
a server for storing and providing access to real estate service information;

a real estate kiosk that includes a real estate computer system that is coupled to the server, the real estate computer system automatically providing real property information to a potential buyer based on the potential buyer's indicated preference;

an insurance kiosk that includes an insurance computer system that is coupled to the server, the insurance kiosk automatically providing insurance information to the potential buyer based on the potential buyer's indicated preference; and

a mortgage kiosk that includes a mortgage computer system that is coupled to the server, the mortgage kiosk automatically providing mortgage information to the potential buyer based on the potential buyer's indicated preference.

12. The system of claim 11, wherein the real estate, insurance and mortgage kiosks are located at a retail shopping mall.

13. The system of claim 12, wherein the real estate kiosk is located in a common area of the retail shopping mall.

14. The system of claim 12, wherein the real estate, insurance and mortgage kiosks are located in a browsing area of a real estate store front.

15. The system of claim 11, further including:  
an Internet access computer system that is coupled to the server and provides Internet access, wherein the Internet access computer system is provided in an Internet access area that is separate from the browsing area.

16. The system of claim 15, further including:

a virtual home tour computer system that is coupled to the server and provides a virtual home tour, wherein the virtual home tour computer system is located in a virtual home tour area that is separate from the browsing and Internet access areas.

17. The system of claim 16, wherein the virtual home tour includes interactive views of at least one real property that is for sale.

18. The system of claim 17, wherein the virtual home tour includes interior, exterior and grounds views of at least one home that is for sale.

19. The system of claim 16, wherein the Internet access, browsing and virtual home tour areas are separated by partition walls.

20. The system of claim 11, wherein the real estate computer system audibly provides at least a portion of the real property information.

21. The system of claim 11, wherein the computer systems of the real estate, insurance and mortgage kiosks further include:

a processing unit;

a storage unit coupled to the processing unit, the storage unit storing real estate

5 service information;

an output unit coupled to the processing unit, the output unit providing appropriate real estate service information to the potential buyer; and

an input unit coupled to the processing unit, the input unit receiving input from the potential buyer.

22. A real estate service system for providing real estate services in a retail shopping mall, comprising:

a server for storing and providing automated access to real estate service information;

a real estate kiosk located in a retail shopping mall and including a computer system that is coupled to the server, the real estate kiosk providing automated real estate service information to a potential buyer based on the potential buyer's indicated preference, the computer system further including:

a processing unit;

a storage unit coupled to the processing unit, the storage unit storing the real estate service information;

an output unit coupled to the processing unit, the output unit providing the real estate service information that corresponds to the potential buyers indicated preference; and

an input unit coupled to the processing unit, the input unit receiving the potential buyer's indicated preference.

23. The system of claim 22, further including:

a smart phone, the smart phone connecting the potential buyer to another source of real estate service information.

24. The system of claim 22, wherein the real estate service information includes real property, insurance and mortgage information.

25. The system of claim 22, further including a monitor coupled to the computer system, wherein the monitor is arranged to display real property information corresponding to the potential buyer's indicated preference such that an individual passing by can view the real property information.

26. The system of claim 22, wherein the real estate kiosk is located in a common area of the retail shopping mall.

27. The system of claim 22, wherein the real estate computer system audibly provides at least a portion of the real property information.

28. The system of claim 22, wherein the server is a remote server.

29. The system of claim 22, wherein the server is a local server.